

(updated May 2024)

# **PARENTS CHARTER**

## **WRITTEN BY PARENTS FOR PARENTS**

- ❖ Parents are expected to work in partnership with High Wych Pre-school Nursery, ensuring their child has the best learning and care experience possible.
- ❖ Be respectful and considerate to all staff members, committee officers, trustees, visitors, families and children at HWPSN.
- ❖ Not use aggressive, threatening, derogative, sexist, libellous, slanderous, degrading or racist behaviour and language.
- ❖ Not to use inappropriate language or behave inappropriately when on site, including talking to other parents about other children and / or their families.
- ❖ Parents are aware of and will adhere to High Wych Pre-school Nursery's policies, available on Family app and on our website [www.highwychpreschool.com](http://www.highwychpreschool.com).
- ❖ Ensure confidentiality is maintained whilst you are on High Wych Pre-school Nursery premises.
- ❖ NOT to use mobile phones when on High Wych Pre-school Nursery premises and to inform anyone else who drops off and collects my child to do the same.
- ❖ Will pay bills on time.
- ❖ Not to smoke or vape on site, including the car park.
- ❖ Encourage open and honest communication and build positive relationships with High Wych Pre-school Nursery.
- ❖ Understand that it is not acceptable to accuse another child of something, whilst on the Pre-school premises without involving a member of staff first.
- ❖ NOT to 'gossip' about Staff, committee Officers and Trustees or families and children who attend High Wych Pre-school Nursery or about the High Wych Pre-school Nursery on social network sites.
- ❖ Ensure that photographs taken at any High Wych Pre-school Nursery event, which may contain other people's children, are NOT published on any social network site, the internet or any other media, without prior permission from that parent.
- ❖ Parents or carers will arrive on time to collect children.